

# energy update



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JUN | 24

## NEW 24/7 Secure Pay-By-Phone Number Call 855-951-1988 to pay your bill

Allamakee-Clayton Electric Cooperative has a new 24/7 secure pay-by-phone number. To make a payment on your bill over the phone with a credit/debit card or a check, call **855-951-1988**.

This system is automated, and all of your personal information will be entered by you. At any time, you may hang up to discontinue the call. This line is available anytime, day or night, even on the holidays.

If you have any questions about the secure pay-by-phone or any of our payment options, please call our office at 888-788-1551.

## BILLING AND PAYMENT OPTIONS



### SMARTHUB

Take control of your account from your computer, smart-phone or tablet.



### BY MAIL

Mail check or money order to PO Box 715, Postville, IA 52162.



### AUTOPAY

Set up automatic payments from your bank or credit card account.



### PAPERLESS

View your bill electronically. Enroll in paperless billing through SmartHub.



### ONE TIME PAYMENT

Call 855-951-1988 to pay using your bank or credit card.



### Visit

Make a payment in person at our office located at 229 Hwy 51, Postville, IA.

**YOU ARE  
INVITED!**

3<sup>rd</sup> Annual  
**MEMBER  
APPRECIATION PICNIC**  
Thursday, June 27 • 3:30-6:30 PM  
Postville Big Four Fairgrounds



All members are invited to join the staff of ACEC for a complimentary meal and opportunity to chat with fellow members and staff, a chance to win prizes and activities for the kids.

# Discover the Summer Shift and Power Tips



The Summer Shift supports stable rates by helping members use less electricity during times of high demand. Anyone can participate in the Summer Shift by “shifting” non-essential energy use to before 1 p.m. or after 9 p.m., during summer weekdays (June through August). That afternoon window of time is usually when the demand for electricity is at its peak. With a successful Summer Shift program, the cooperative’s wholesale power provider – Dairyland Power Cooperative – purchases less electricity during times of peak demand and high prices. Reducing the price paid for our wholesale power contributes to stable retail electricity rates in the long-term.

Dairyland works with its 24 member cooperatives, including Allamakee-Clayton Electric Cooperative, to cover all our electricity needs every hour of every day of the year. By joining with other cooperatives, the benefit of the Summer Shift is multiplied. To be fair: Just doing the Summer Shift may not mean a reduction in actual electricity used because members will still run a dishwasher or take a shower earlier or later in the day. But, members looking for a few power tips can not only do the Summer Shift but, also, save energy and improve in-home comfort this summer.



## Help a Member in Need with a RECare Contribution

Every year, there are ACEC members who have a hard time affording to heat their homes. For this reason, Allamakee-Clayton REC established RECare, a consumer contribution fund in which members like you assist other members who need help paying utility bills. Every dollar contributed to this fund is used to help low-income members pay their electric bills.

If you want to contribute to the fund, complete the authorization form included in your May statement. The amount you choose will automatically be added to your monthly electric bill. You can choose to make a one-time or periodic contribution.

### ENERGY EFFICIENCY TIP OF THE MONTH

Did you know ceiling fans can help you save energy? Ceiling fans create a windchill effect on your skin to make you feel a few degrees cooler. Raise the thermostat a few degrees and turn on fans to reduce air conditioning costs.

Set fan blades to rotate counterclockwise during summer months and clockwise during winter months. Remember, ceiling fans cool people but don't actually lower the indoor temperature. Turn them off when you leave the room.

*Source: energy.gov*