

energy update



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OCT | 26

ANNUAL MEETING DRIVE-THROUGH SURVEY



WE WANT TO HEAR FROM YOU!

The Cooperative's 88th Annual Meeting was held in a drive-through format on September 14. Let us know your thoughts by completing this survey, even if you did not attend. Everyone who returns a survey will be entered into a drawing for one of two \$30 bill credits. Return the completed survey with your payment, drop it off at the Co-op or mail it in a separate envelop to:

ACEC
Attn: Jennifer Achenbach
PO Box 715
Postville, IA 52162-0715



Please complete and return the Cooperative's ANNUAL MEETING DRIVE-THROUGH SURVEY (whether you attended or not) for a chance to win one of two \$30 bill credits.
Thank you for being a member!

Return your survey by November 15 to be entered in a bill credit drawing!

You can also complete the survey online at:



Survey on back...

Let us hear your thoughts!

Be sure to check your October bill for your copy of the Annual Meeting survey. We want your feedback, whether you attended or not. This feedback helps us plan future co-op events.

All surveys returned by November 15, either online or by filling out the paper survey, will be entered into a drawing for one of two \$30 bill credits.

You can also complete the survey online using the QR code:



REMINDER 2026 REBATES AVAILABLE

2026 rebates are still available! All rebate paperwork for purchases made in 2026 must be submitted to the Co-op by **Friday, December 18**.

For more information and to download rebate forms, visit www.acrec.com/rebates or call Ryan at 888-788-1551.



New Looks Bills

Your October ACEC bill has a new look! While the information on your bill remains the same, we updated the format to improve the clarity and help us better serve you. Your bill now includes a daily energy usage graphic, a large circle at the top of the bill with your account balance due, a cleaner layout and a more streamlined statement for members with multiple accounts.

You can learn more about your new bill online at <https://acrec.com/acrec-newsletters>.

If you have any questions, please call our office at 888-788-1551.

Protect your home network

October is Cybersecurity Awareness Month, a good time to check the security of the technology we use every day. From phones to laptops to smart TVs, thermostats and doorbells, many household devices connect to the internet.

This connection provides convenience, but it also means your home network needs protection. Your router acts like the front door between these devices and the internet, and it's important to keep it secure.

The good news: You do not have to be a technology expert. A few simple steps can help protect your devices, accounts and your family's personal information.

Start with your router

Your router connects your phone, computers, tablets and smart devices to the internet. Taking a few minutes to review its settings can make a big difference.

Change default passwords

Change your router's default network name and password to something unique. Avoid using your name, address or phone number in your Wi-Fi network name.

Change the password used to access your router's settings. It's different than your Wi-Fi password. Use long, unique passwords, and consider a password manager to help create and store them.

Use the safest Wi-Fi security setting available

Your Wi-Fi security settings help protect information moving between your devices and your router, and help keep people nearby from joining your network without permission.

In your router's settings or app, look for the Wi-Fi security option. Choose WPA3 if it is available. If not, choose WPA2. Avoid WEP or WPA, which are outdated and easier to break into.

If you are unsure how to find this setting, check your router app, look for instructions from your internet provider or search the router number with "change Wi-Fi security settings."

Update device software

Software updates are not just about new features. They often fix security problems that could be used by scammers or hackers.

Turn on automatic updates when available for your router, phone, computer, tablet and smart devices. If automatic updates are not an option, check for updates regularly.

This includes devices that are easy to forget, such as smart TVs, cameras, doorbells, printers, gaming systems and thermostats. If your router or modem is outdated or no longer receives security updates, consider replacing it.

A safe home network starts with simple habits

You do not have to fix everything at once. Start with a few basic steps: Change default passwords, update your devices, use strong Wi-Fi security and turn on multi-factor authentication for important accounts. Small actions can help protect your personal information, your devices and your family's online safety.



Happy National Co-Op Month

To All Our Members!