

energy update



229 Highway 51 • P.O. Box 715 • Postville, IA 52162-0715
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MAR | 23

PLANNING TO MAKE SOME UPDATES?

Give us a call before construction begins

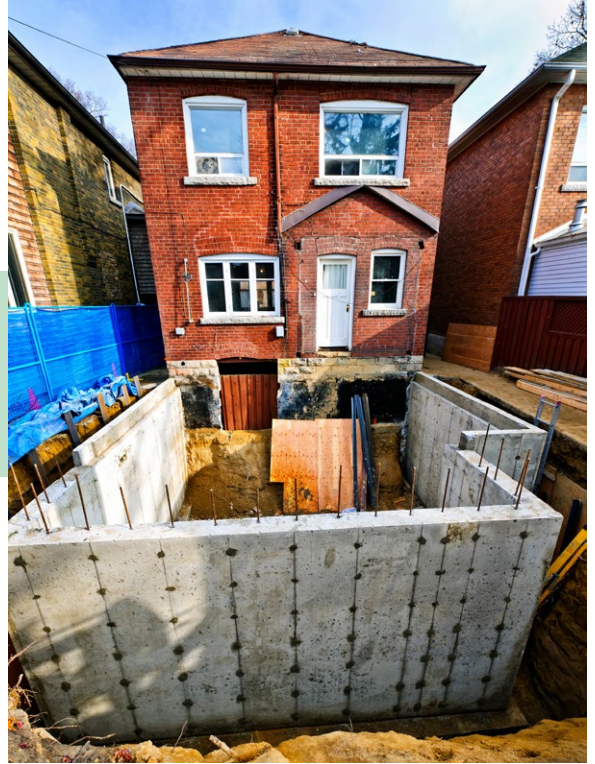
If you have plans for a home addition, putting up a new farm building, constructing a new or adding on to grain drying facilities or anything else that requires an increase in amperage, please call ACEC early in the planning process so we can complete the work in time to accommodate your needs.

Each year, especially during the heat of the summer, we receive outage calls from members who add central air, geothermal or even build a new, larger home without notifying us. If the transformer is not large enough to handle the extra load, it can overload and create an unnecessary outage. Not only is the outage and equipment replacement costly for the Cooperative and its members, it's an unnecessary inconvenience for all members affected.

We urge all members to plan ahead for any new services or improvements to existing services so the work can be arranged and completed in a timely manner. Give us a call at (888) 788-1551 if you have any questions regarding a service upgrade or line extension. By working together, we keep costs down and the power on.



If you're planning a project this year that may require a service upgrade, give us a call early in the planning process. Aandi Deering, the Cooperative's Staking Engineer, can answer your questions regarding a line extension or service upgrade.



Don't Risk It!

Nearly two in five U.S. homeowners will put themselves and their communities at risk this year by digging without calling 811 beforehand.*

*CGA 2021 Omnibus Study

Always contact 811 before digging to avoid service disruptions caused by damaging buried utilities.

Can You Dig It?



An underground utility line is **damaged once every 9 minutes** because someone didn't call 811.



Call 811, the "Call Before You Dig Number," at least **2 business days** prior to digging.



811 locators **do not detect** underground sprinkler systems, invisible fences, data communication systems, private water systems, or gas piping to a garage.



Even if you have previously had underground utilities marked, **utilities can shift**, so it's best to call before starting a new project.



Once **all of your utilities** have been located, then you can start your digging project!

Learn more at

 **Safe Electricity.org**

HAPPY
St. Patrick's
DAY
Friday, March 17th

Energy Efficiency Tip of the Month

Washing windows and screens is a great way to practice energy efficiency during spring cleaning. Clean windows and screens make your home brighter by allowing more sunlight in, reducing the need for lamps and fixtures. Clean screens also allow more fresh air in the home when the windows are open to recycle indoor air. Natural light and clean air are energy savers, and they enhance overall health and productivity.

Source: energy.gov



ARE YOU READY TO SPRING FORWARD?



MARCH 12, 2023



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NOTICE

Complaint Procedures

The following notice is delivered annually to our members in compliance with Complaint Procedures rules as adopted by the Iowa State Utilities Board (IUB).

If you have a complaint concerning your electric service received from Allamakee-Clayton Electric Cooperative, contact the Co-op at 229 Hwy 51, PO Box 715, Postville, IA 52162, 888-788-1551 or 563-864-7611.

If your complaint is related to Allamakee-Clayton Electric Cooperative service rather than its rates, and Allamakee-Clayton Electric Cooperative does not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling 515-725-0069 or by email to customer@iub.iowa.gov.