

energy update

November 2017



Your Touchstone Energy® Cooperative 

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Fall into energy savings

As scarves and light jackets leave closets this fall, be ready to cut the chill and your energy bill with these seasonal tips:

- Set your thermostat no higher than 68 degrees and be sure to lower the temperature when you go to bed or are not at home. This saves money and keeps you warm.
- During the day, open shades and curtains to allow solar heating. Close them at night to retain the day's heat.
- Check your home's weather stripping for air leaks around doors, windows, baseboards, and wherever pipes, wires, and vents enter the house. Make sure the warm air you paid for won't escape.
- Have your heating system serviced by a contractor who has a certification through the North American Technician Excellence (NATE) program, and replace furnace filters at least once every three months. Clean filters once a month during the heating season to keep the system at peak performance.

Want more home energy efficiency tips? See how little changes can add up to big savings at www.TogetherWeSave.com.



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Thank you!

Thank you for your prompt response to our power outage during the night of our barn fire. With the driveway blocked by the firemen's water tank, the willingness of your young men to brave the pony pasture and drive their truck in and up to the house made it possible to restore the power. We are grateful to have the lights back on so quickly.

–Kermit and Ann Klees, Waterville

We returned from downtown this morning and found two REC crew working on our meter at the back of our house. We inquired as to what they were doing since Aandi Deering had just replaced our meter last week. Aandi was back and informed me that something didn't look right behind the meter when he opened the electrical box. Apparently, an adjoining underground wire had settled and pulled a meter wire in the box causing it to arc. Thank you to your crew for their diligence and possibly preventing a future fire at our house. A personal "THANK YOU" to the two crew members.

–Norm and Marilyn Leeman, Postville

Thanks for the prompt response Aaron gave to our request to have a couple of trees felled that were threatening our lines. Two linemen, Jason and Aandi, came today and got the job done very professionally and with courtesy and friendliness.

–Ernest and Claire Wright, Elkader

Thank you for the \$25 credit I received after drawing my name from the mail in ballots for the annual meeting.

–Shirley Gibbs, Hawkeye

Thank you for getting our power restored!! A big round of applause for all involved!! We are so fortunate. Thank you again!!

–Rande and Donna Moeller, Strawberry Point

Thank you for the donation of popcorn bags for use in the concession stand. The bags are greatly appreciated!

–NFV Middle School

Thank you for the \$25 bill credit we received from the 79th annual meeting. It was greatly appreciated!

–Karen Schroeder, Monona



Interruptible heat test Nov. 15

If you participate in Allamakee-Clayton Electric's interruptible heating program (also known as dual fuel or load management), your system will be tested Wednesday, Nov. 15 beginning at 5 p.m.

At that time, electric power to your electric heating system will be interrupted and your backup heating system should begin to operate. Restoral will vary, but all loads will be restored by 11:00 p.m.

This annual test is conducted to ensure your backup heating system is working and will adequately keep your home at a comfortable temperature during control periods this winter. It also ensures the control equipment is functioning properly.

Online control status

Did you know you can check the status of load control from the convenience of your home? Visit www.arec.com and click on Load Management (under the Electric Service tab). If you have any questions or are unsure which status you are on, give us a call at 1-888-788-1551.